

# Greater Augusta Area Subscription Customer Collection Guidelines



Meridian Waste is proud to be your environmental services provider! Refer to this overview for basic information about your services and visit [MeridianWaste.com/AugustaGA](https://MeridianWaste.com/AugustaGA) for the latest news and updates to guidelines and collection schedules.

Garbage collection services are available by subscription. Call for details & pricing.

## Prepare for Pickup

**Collection Day:** To look up your specific collection days, please visit [MeridianWaste.com/Find-My-Schedule](https://MeridianWaste.com/Find-My-Schedule) or call Customer Care.

**Set Out Time:** **6:00 AM**

**Materials:** All waste materials must be **BAGGED** and **INSIDE** the provided garbage cart.

Items placed outside the cart will NOT be collected unless scheduled in advanced. Additional fees apply. (Extra carts may be requested for an additional monthly fee.)

**Weight Limits:** Carts **CANNOT** exceed sixty (60) lb. each.

## Cart Placement

Carts MUST be:

- **LESS THAN three (3) ft.** from the curb
- **AT LEAST three (3) ft.** away from any standing object (this includes mailboxes, vehicles, and other waste containers).
- Position the cart so the **lid opening faces the street.**



## Garbage

- Collected **weekly**
- 95 gallon cart included with subscription
- Materials Accepted: Containerized, non-hazardous municipal solid waste

## Bulk Waste

- Call to schedule. Cost per item.
- Materials Accepted: Objects too big for the garbage cart, e.g., toilets, sinks, mattresses, carpet, fencing, and large household furnishings.
- Weight Limit: Safe for 2 men to pick up

## White Goods

- Call to schedule. Cost per item.
- Materials Accepted: Stoves, washers, dryers, refrigerators, etc.
- Weight Limit: Safe for two people to pick up

**More Information:** [MeridianWaste.com/AugustaGA](https://MeridianWaste.com/AugustaGA)  
**Email:** [CustomerCareAugustaGA@MeridianWaste.com](mailto:CustomerCareAugustaGA@MeridianWaste.com)  
**Phone:** (706) 406-8311



**ATTENTION:** All materials must be **INSIDE** the appropriate cart provided by Meridian Waste. Any items placed outside the cart will **NOT** be collected unless scheduled in advanced. Additional fees apply.

## GARBAGE CART

### APPROVED Waste

- YES** — Non-hazardous municipal solid waste
- YES** — Food scraps and food packaging
- YES** — Disposables
- YES** — Clothing
- YES** — Compost
- YES** — Bottles, cans, newspapers & magazines
- YES** — Glass

### NOT ACCEPTABLE

- NO** — Tires
- NO** — Yard waste
- NO** — **Hazardous Materials:** Including but not limited to: batteries; automotive fluids (fuel, antifreeze, oils); paint and paint lacquer, stains, thinners, varnish and polishes; wood preservatives; and chemicals of any kind (i.e. pool chemicals, cleaners, solvents, adhesives; pesticides and weed killer)
- NO** — **Empty Hazardous Material Containers**
- NO** — **Radioactive Materials**
- NO** — **Biological/Medical Waste**
- NO** — **Electronic Waste:** Including but not limited to: televisions, computers, monitors, printers, VCRs, cell phones, telephones, radios and microwave ovens
- NO** — Liquids or Water-Soluble Solids
- NO** — Salt, borax, lye, caustics/acids
- NO** — Septic Tank or Chemical Toilet Waste
- NO** — Fluorescent Light Tubes and Ballasts
- NO** — Automobile Bodies

## Holiday Schedule

If the holiday falls on or prior to your regular collection day, pick-up will be delayed by one day through the end of that week.

### Holidays Observed:

**New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day**

## Sign Up for Service Alerts

Stay in the know about your service—sign up for email and/or text alerts so we can notify you in the event of inclement weather, holidays, or other factors that might interrupt your service.

Sign up at:

[MeridianWaste.com/Service-Alert-Signup](http://MeridianWaste.com/Service-Alert-Signup)

## We're Here to Help!

When we say "Customer Care," we mean it. Contact us anytime with questions or concerns, and to let us know if your cart has been lost or damaged.

**More Information:** [MeridianWaste.com/AugustaGA](http://MeridianWaste.com/AugustaGA)

**Email:** [CustomerCareAugustaGA@MeridianWaste.com](mailto:CustomerCareAugustaGA@MeridianWaste.com)

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