



# garbage guidelines



Beginning September 1, 2019, Meridian Waste is proud to be your new environmental services provider. Let's look at this FAQ to get started!

## Service

### *What are my days of service?*

Service includes once-a-week garbage. A sticker will be placed on your garbage cart listing your collection day.

### *When will I receive my garbage cart?*

You will receive your garbage cart prior to September 1.

### *How is billing handled?*

The City is responsible for the billing and collection of all solid waste fees.

## Sign Up for Service Alerts

Stay in the know about your service. We encourage you to sign up for service alerts so we can notify you via email and/or text alerts should your service be interrupted due to inclement weather, holidays or other reasons that could impact our ability to service you.

Sign up at: [MeridianWaste.com/Service-Alert-Signup](https://MeridianWaste.com/Service-Alert-Signup)

## We're Here to Help!

Please feel free to contact our Customer Care team with any questions or concerns, or to let us know your cart has been lost or damaged. You may also visit your local Meridian Waste web page for the latest information, service guidelines and collection schedule.

✉ [CustomerCareAugustaGA@MeridianWaste.com](mailto:CustomerCareAugustaGA@MeridianWaste.com)

☎ (706) 406-8311

## Waste Collection

**Collection Day:** Carts should be **curbside by 6:00 AM** on your collection day.

**ATTENTION:** All waste materials must be **INSIDE** the provided 95-gallon cart. Any items placed outside the cart will NOT be collected.

**Hazardous waste will NOT be collected.**

**Bulk Goods:** Bulk goods will be collected *by the City* on a pre-approved or pre-scheduled day. Meridian Waste does NOT collect bulk goods.

## Holiday Schedules

If an observed holiday occurs on or prior to your scheduled collection day, services will be delayed one day for the remainder of the week.

We observe the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



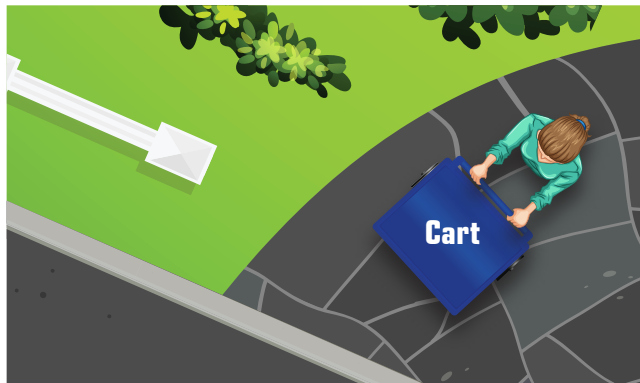
# prepare for pickup



## Collection Day How-to Guide

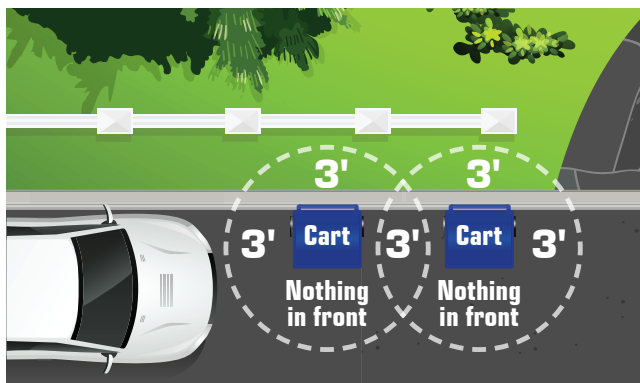
### Cart Placement

Carts should be **curbside by 6:00 AM** on your collection day.



#### Step 1

Close the lid and roll cart to the curb. Point handle away from the street.



#### Step 2

Place on the edge of the street next to the curb, at least 3 ft. away from all objects, including carts, cars, fences and mailboxes.

**ATTENTION:** All waste materials must be **INSIDE** the provided 95-gallon cart. Any items placed outside the cart will **NOT** be collected.

#### APPROVED Waste

- YES** — Non-hazardous municipal solid waste
- YES** — Food scraps and food packaging
- YES** — Disposables
- YES** — Clothing
- YES** — Compost
- YES** — Bottles, cans and glass
- YES** — Newspapers & magazines

#### NOT ACCEPTABLE

- NO** — Yard waste
- NO** — **Hazardous Materials:** Includes but not limited to: batteries, automotive fluids (fuel, antifreeze, oils), paint, lacquer, stain, thinner, varnish, wood preservatives, and chemicals of any kind (i.e. pool chemicals, pesticides and weed killer)
- NO** — **Empty Hazardous Material Containers**
- NO** — **Electronic Waste:** Includes but not limited to: televisions, computers, monitors, printers, VCRs, cell phones, telephones, radios and microwave ovens
- NO** — **Radioactive Materials**
- NO** — **Biological/Medical Waste**
- NO** — Liquids or water-soluble solids
- NO** — Salt, borax, lye, caustics/ acids
- NO** — Septic tank or chemical toilet waste
- NO** — Fluorescent light tubes and ballasts
- NO** — Automobile bodies