

# NEWS FLASH

National Accounts / Brokers



April 2020

First of all, let me say that I hope you and your family, friends, and business associates are safe and well. I have been in the environmental services business for over 27 years, and these are truly unprecedented times. I am thankful to be in our industry with amazing employees and solid business partners with whom we've developed strong and reliable business relationships over time.

During the COVID-19 crisis, Meridian Waste wishes to assure you that we are committed to providing you and your business the solid waste services associated with healthy and clean communities. We applaud our frontline team members for their incredible work ethic and the spirit of community that energizes them daily to provide the essential services you rely upon for garbage, recycling, and/or specialized waste collection. They are everyday heroes, and we're taking care of them right back—ensuring they're outfitted with the highest quality masks, gloves, eye protection, and similar personal protection equipment possible.

As of the date of this email, Meridian Waste has been able to maintain all services for our commercial customers. Please note that the Company will abide by all local, State, and Federal regulations as they are mandated or recommended, as well as monitor and provide for the health of our workforce— which may result in future schedule and collection changes.

#### IF WE HAVE TO MAKE ANY CHANGES:

You'll be notified as soon as possible, whether via email, automated call, or text message, in addition to updates on [MeridianWaste.com](http://MeridianWaste.com).

#### PAYMENTS

We strongly encourage you to provide prompt payment of your invoices to ensure the continuation of solid waste collection service. There are three easy ways to pay today: Online at [MeridianWaste.com/MyAccount](http://MeridianWaste.com/MyAccount), by phone, or by mail (see enclosed invoice for more information).

#### SERVICE AREA UPDATES

Please continue to check our website for the latest updates on services provided by area and zip code.

*Thank you and continue to stay safe!*

George Sides

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